

# Sustainability Framework

## PREREQUISITES

Compliance with laws and regulations

Business ethics and anti-corruption

Listening to stakeholders

Creating sustainable economic value



## CROSS-SECTOR MATERIAL TOPIC



Integration of ESG factors in corporate governance



End client centricity

Value-added services

Research, innovation and competitiveness

Efficiency and quality of service

Selective development and smart use of infrastructure

Energy transition

## RELATED DEVELOPMENT PATHS